

# Multiquip New Product Limited Warranty

Multiquip Inc. warrants new products manufactured by it to be free from defects in materials and workmanship, under normal use and servicing, for the periods specified on the accompanying table and commencing on the earliest of the date of sale to the first end-user or first assignment into a rental fleet (but not to exceed 36 months following delivery from Multiquip). Multiquip's sole obligation under this warranty is limited to the replacement or repair of the product or part(s) at no charge delivered F.O.B. from its designated facility, if determined by Multiquip upon inspection to have been defective in materials or workmanship.

A Warranty Claim Number referencing the model and serial number of the product, date of sale to original purchaser and date and description of the failure shall accompany all part(s), which must be received by Multiquip within 30 days from the date of failure. Upon request, part(s) must be returned to a designated Multiquip facility for evaluation. Return shipping costs are the responsibility of the claimant. Such requests by Multiquip will be made within 30 days of receiving the warranty claim. The warranty period for replacement part(s) is 30 days from the date of end-user's receipt of the part(s).

This warranty does not apply to any failures resulting from: (i) abuse or misuse or improper or unauthorized repair, alteration, maintenance or operation; (ii) accident, natural disaster or act of nature; or (iii) handling, shipping or storage.

Warranty with respect to products, parts, components and accessories not manufactured by Multiquip is strictly limited to the warranty extended by the manufacturer of those items. Engine manufacturers are solely responsible for engine warranties.

THE ABOVE WARRANTIES AND REMEDIES (I) ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES WHATSOEVER, EXPRESS OR IMPLIED, EACH OF WHICH ARE EXPRESSLY DISCLAIMED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, USAGE OF TRADE AND NON-INFRINGEMENT AND (II) SET FORTH THE ENTIRE OBLIGATION OF MULTIQUIP.

MULTIQUIP SHALL NOT BE SUBJECT TO AND HEREBY DISCLAIMS (EVEN IF MULTIQUIP HAS BEEN ADVISED OF THE POSSIBILITY OF THE SAME): (I) ANY OBLIGATIONS OR LIABILITIES ARISING FROM BREACH OF THE ABOVE WARRANTIES, OTHER THAN THE EXCLUSIVE REMEDIES EXPRESSLY SET FORTH HEREIN; (II) ANY OBLIGATIONS OR LIABILITIES ARISING FROM TORT CLAIMS (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO PRODUCTS AND PARTS SOLD BY MULTIQUIP, OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO; AND (III) ANY AND ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, CONTINGENT, SPECULATIVE AND SIMILAR DAMAGES.

To avoid misrepresentations with respect to products and parts sold hereunder, this warranty may not be modified or altered except in writing signed by a duly authorized officer of Multiquip.

JANUARY 2015

## WARRANTY PERIODS

### CONSTRUCTION EQUIPMENT

#### COMPACTION EQUIPMENT

Rammers .....	1 year parts and labor
Vibratory Plate Compactors .....	1 year parts and labor
Asphalt Rollers, Ride-On and Walk-Behind .....	1 year parts and labor
Rammax 1515 Series Rollers	
Drive Motor Assembly .....	5 years parts and labor
Eccentric Housing Assembly and Bearings .....	5 years parts and labor
Basic Machine.....	2 years parts and labor
Rammax RX1510 Series Rollers .....	1 year parts and labor
Rammax RX1575 Series Rollers	
Eccentric Bearings and Hydraulic Motors .....	3 years parts and labor
Diesel Engine .....	3 years parts and labor
Basic Machine.....	2 years parts and labor

#### DEWATERING PUMPS AND WATER TRAILERS

Diaphragm Pumps .....	2 years parts and labor
Electric Submersible Pumps (Except Yellow Submarine) .....	1 year parts and labor
Yellow Submarine Electric Submersible Pump .....	90 days parts and labor
Engine Driven Centrifugal Water Pumps .....	2 years parts and labor
ActivePrime Pumps.....	2 years parts and labor
Water Trailer (except pump).....	1 year parts and labor
Water Trailer (pump only) .....	2 years parts and labor

#### LIGHTING SOLUTIONS

Light Towers - MLT Series .....	2 years or 1000 hours parts and labor (whichever occurs first)
Light Towers - LT series .....	1 year parts and labor
GloBug Lighting Systems .....	1 year parts and labor

#### Concrete and Masonry Equipment

Rebar Cutters and Benders .....	1 year parts and labor
Concrete Vibrators .....	1 year parts and labor
Micon Stator and Rotor .....	2 years parts and labor
Power Buggies .....	1 year parts and labor
Screeds .....	1 year parts and labor
Power Trowels, Walk Behind .....	1 year parts and labor
Power Trowels, Ride-On (Hydraulic and Mechanical Models) .....	1 year parts and labor
Gearbox Only JWN/HTN (Worm Drive).....	2 years parts and labor
Gearbox Only HHX/HHN (Helical Drive).....	3 years parts and labor
Street (Flat), Masonry and Tile Saws.....	1 year parts and labor
Hand-Held Core Drills.....	6 months parts and labor
Core Drill Rigs .....	1 year parts and labor
Diamond Tool Products .....	Performance guaranteed
Concrete Pumps	
Mechanical Drive Models.....	1 year parts and labor
Hydraulic Drive Models.....	1 year or 2000 hours parts and labor (whichever occurs first)
Concrete and Mortar Mixers (excluding Mix-N-Go) .....	1 year parts and labor
Polyethylene Drum Only (excluding Mix-N-Go) .....	2 years parts and labor
Mix-N-Go Polyethylene and Steel Drum Models .....	180 days parts and labor
Mud Tub .....	1 year parts and labor

#### POWER EQUIPMENT

Gasoline Powered Generators .....	2 years parts and labor
Welder/Generators	
180 amp and below .....	2 years parts and labor
225 amp and above .....	2 years or 1000 hours parts and labor (whichever occurs first)
Diesel Powered Generators	
DA7000-Series (Excludes light tower applications) ..	1 year or 1000 hours parts and labor (whichever occurs first)
DCA "SS" models.....	2 years or 2000 hours parts and labor (whichever occurs first)
DCA "US" models .....	2 years or 2000 hours parts and labor (whichever occurs first)
MQ Power Industrial / Standby models.....	2 years or 2000 hours parts and labor (whichever occurs first)
MQ Power Containerized models .....	1 year with unlimited hours
Studio and Industrial units .....	2 years or 2000 hours parts and labor (whichever occurs first)
All other generators .....	1 year or 1000 hours parts and labor (whichever occurs first)
Engines — current engine manufacturers' policy — please consult with engine manufacturer for updates	
<b>Trailers</b> — all models .....	1 year parts and labor (excluding normal wear items)

## MULTIQUIP INC.

POST OFFICE BOX 6254 • CARSON, CALIFORNIA 90749  
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Rev. 0115



## **EMISSIONS WARRANTY RIGHTS AND OBLIGATIONS**

For emissions control systems installed by Multiquip Inc.

The U.S. EPA California Air Resources Board and Multiquip Inc. is pleased to explain the emission control system's warranty starting on your 2015 model year small off-road equipment. In California, new equipment that use small off-road engines must be designed, built, and equipped to meet the State's stringent anti-smog standards. Multiquip must warrant the emission control system on your small off-road equipment for the period listed below provided there has been no abuse neglect or improper maintenance of your equipment.

Your emission control system may include parts such as: carburetors, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated components. For engines less than or equal to 80 cc, only the fuel tank is subject to the evaporative emission control warranty requirements of this section.

### **MANUFACTURER'S WARRANTY COVERAGE:**

This emission control system is warranted for two years. If any emission-related part on your equipment is defective, the part will be repaired or replaced by Multiquip, Inc.

***Applies to products with evaporative emissions control systems installed by Multiquip on ride-on trowels, power buggies, asphalt rollers and concrete saws.***

### **OWNER'S WARRANTY RESPONSIBILITIES:**

- As the small off-road equipment owner, you are responsible for performance of the required maintenance listed in your owner's manual. Multiquip recommends that you retain all receipts covering maintenance on your equipment, but Multiquip cannot deny warranty solely for the lack of receipts.
- As the small off-road equipment owner, you should however be aware that Multiquip may deny you warranty coverage if your fuel tank has failed due to abuse, neglect, or improper maintenance or unapproved modifications. You are responsible for presenting your equipment to a Multiquip distribution center or service center as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact Multiquip at 1-800-421-1244.

### **DEFECTS WARRANTY REQUIREMENTS:**

- (a) The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser.
- (b) General Emissions Warranty Coverage. The fuel tank must be warranted to the ultimate purchaser and any subsequent owner that the evaporative emission control system when installed was:
  - (1) Designed, built, and equipped so as to conform with all applicable regulations and
  - (2) Free from defects in materials and workmanship that causes the failure of a warranted part for a period of two years.
- (c) The warranty on emissions-related parts will be interpreted as follows:
  - (1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions must be warranted for the warranty period defined in subsection (b)(2). If any such part fails during the period of warranty coverage, it must be repaired or replaced by Multiquip. Any such part repaired or replaced under the warranty must be warranted for a time not less than the remaining warranty period.
  - (2) Any warranted part that is scheduled only for regular inspection in the written instructions must be warranted for the warranty period defined in subsection (b)(2). A statement in such written instructions to the effect of "repair or replace as necessary" will not reduce the period of warranty coverage. Any such part repaired or replaced under warranty must be warranted for a time not less than the remaining warranty period.
  - (3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions must be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part must be repaired or replaced by Multiquip. Any such part repaired or replaced under warranty must be warranted for a time not less than the remainder of the period prior to the first scheduled replacement point for the part.
  - (4) Repair or replacement of any warranted part under the warranty provisions of this article must be performed at no charge to the owner at a warranty station.
  - (5) Notwithstanding the provisions of subsection (4) above, warranty services or repairs must be provided at distribution centers that are franchised to service the subject engines or equipment.
  - (6) The owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective, provided that such diagnostic work is performed at a warranty station.
  - (7) Throughout the evaporative emission control system's warranty period set out in subsection (b)(2), Multiquip must maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
  - (8) Manufacturer approved replacement parts must be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of the manufacturer issuing the warranty.
  - (9) The use of any add-on or modified parts will be grounds for disallowing a warranty claim made in accordance with this article. The manufacturer issuing the warranty will not be liable under this Article to warrant failures of warranted parts caused by the use of an add-on or modified part.
  - (10) Multiquip shall provide any documents that describe the warranty procedures or policies within five working days of request by the Air Resources Board.

### **EMISSION WARRANTY PARTS LIST:**

- 1) Tank
- 2) Fuel Lines
- 3) Fuel Caps
- 4) Charcoal Canister

Returning your warranty card insures that you will receive valuable product information.

## Warranty Registration Card

Please take a few minutes to fill in the following information. It will assist us in registering your warranty, and we will send you future information about the product.

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_

Your name \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Email \_\_\_\_\_

Dealer's name/address \_\_\_\_\_

Purchase date \_\_\_\_\_

Why did you purchase this Multiquip product? \_\_\_\_\_

Do you have any suggestions to improve the product? \_\_\_\_\_



**For your records - DO NOT MAIL**

### OWNERSHIP RECORD

MACHINE DESCRIPTION: \_\_\_\_\_

MODEL NUMBER: \_\_\_\_\_

PURCHASE DATE: \_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

MQ DEALER: NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

MQ DEALER CONTACT: \_\_\_\_\_





NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY CARD**

FIRST CLASS PERMIT NO. 5042 CARSON, CALIFORNIA

POSTAGE WILL BE PAID BY ADDRESSEE

**MULTIQUIP INC.**  
P.O. BOX 6254  
CARSON, CA 90749



RELIABILITY

The standard in high-quality  
equipment solutions.



*Returning your warranty card  
insures that you receive continuing  
coverage for the term of the  
warranty. Plus, you will receive  
valuable product information and  
rebate certificates to be used  
towards the purchase of additional  
MultiQuip products.*



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